

Centennial Animal Services Humane Society of the Pikes Peak Region 2009 Performance Report



Field Services

<u>Calls for Service by District</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
District 1	54	64	70										188
District 2	88	40	82										210
District 3	56	88	86										230
District 4	89	86	110										285
Other	22	19	23										64
Total Calls for Service	309	297	371	0	0	0	0	0	0	0	0	0	977
<u>Key Call Types</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Noisy Pets	12	24	31										67
Court Appearances	7	3	2										12
Cruelty Investigations	25	12	20										57
Injured Animals & Rescues	9	2	5										16
<u>Aggressive Animals</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Aggressive Animals Reported	6	5	25										36
Animal Bites Reported	6	7	6										19
<u>Potentially Dangerous Animals</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Declarations/Summons Issued			3										3
Animals Confiscated			3										3
<u>Dangerous Animals</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Summons Issued	0	0	0										0
Animals Confiscated	0	0	0										0
<u>Key Results</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Education	30	34	48										112
Written Warnings	12	14	13										39
Summonses	6	7	11										24

Animals

<u>Impounds</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Dogs	31	25	25										81
Cats	2	2	0										4
Others	1	0	1										2
Total Impounds	34	27	26	0	0	0	0	0	0	0	0	0	87
<u>Outcomes</u>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Return to Owner in Field	18	15	9										42
Return to Owner from Kennel	8	9	10										27
Transfers	2	4	3										9
Euthanized	3	1	3										7
Disposal	0	1	1										2
Adopted from CAS	0	0	0										0
Animals On-Hand	3	1	0										4
Total Outcomes	34	31	26	0	0	0	0	0	0	0	0	0	91

Licensing Services

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Sterilized License	63	84	113										260
Unsterilized License	5	3	15										23
Senior License (Free)	11	6	17										34
Total Animal License Issued	79	93	145	0	0	0	0	0	0	0	0	0	317

General Information

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone Calls Received	546	422	625										1,593
Citizen Walk-Ins	36	25	48										109
Information Calls	237	125	254										616

Accomplishments

*Extended hours of operation - Monday thru Saturday 7:30 am to 8:00 pm Sunday 8:00 am to 6:00 pm

*Animal licesnse sales increased 36% from Feb 2009 - 200 renewal notices sent out per week beginning April 6, 2009

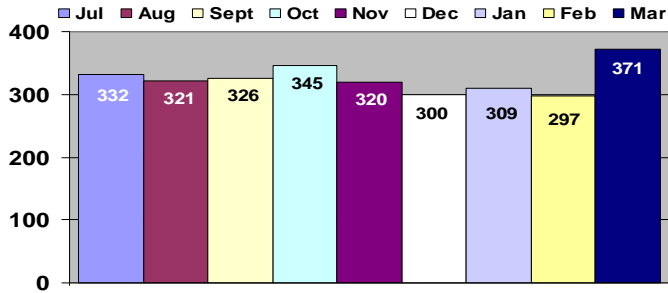
*1st Quarter 2009 - 86% Animal Save Rate (77% returned to owners - 9% adopted into new homes)

Centennial Animal Services

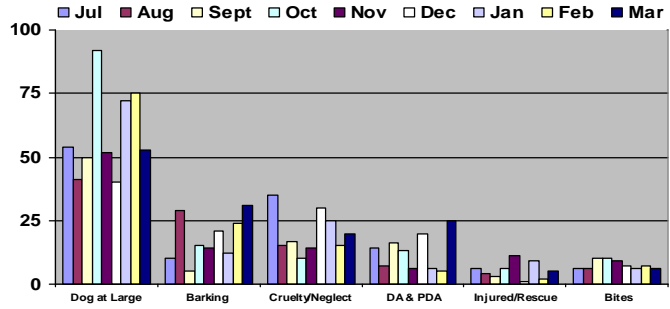
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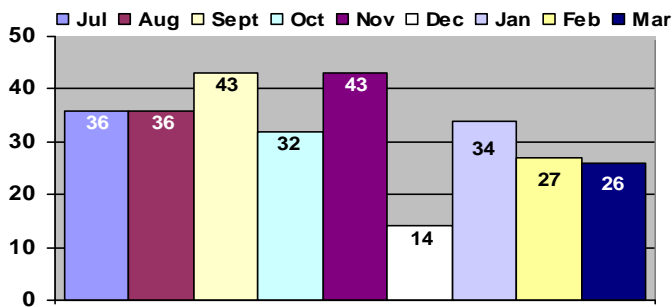
Total Calls for Services



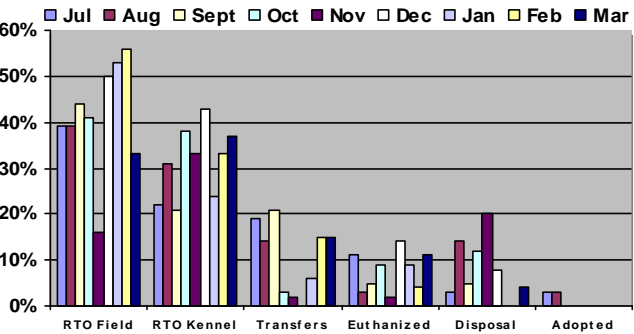
Key Call Type



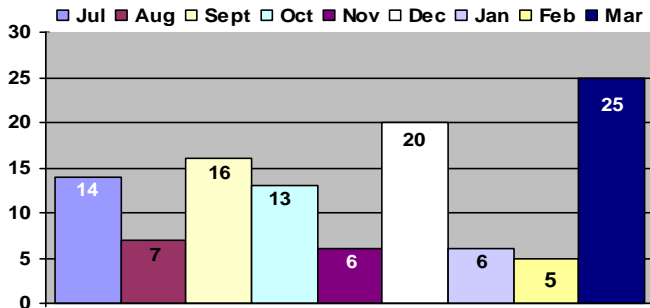
Animal Impounds



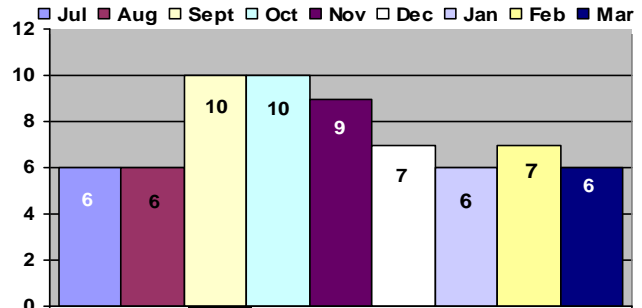
Animal Outcomes



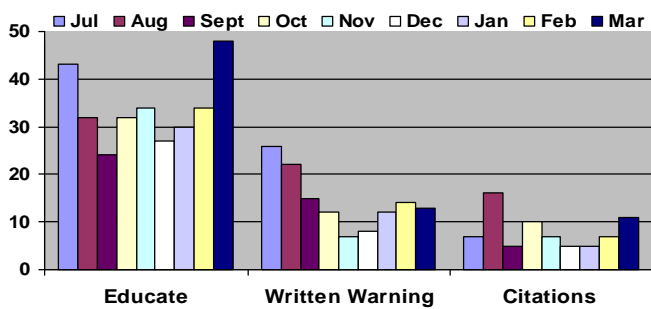
Aggressive Animal Reports



Animal Bites



Actions Taken



Animal Licenses Issued

